



Quality policy

BPC Instruments develops, manufactures, supplies and supports advanced analytical instruments and software for laboratory applications in biogas and biomethane, biodegradability and compostability, animal nutrition, and related areas within environmental biotechnology and bioanalysis. Our solutions are used by academic, industrial and testing laboratories where reliable, reproducible and relevant analytical data are essential for research, testing, quality evaluation and process optimisation.

Quality is an integral part of our daily work and shall be considered in all relevant parts of the business, from product development and manufacturing to delivery, training and customer support. Our work is carried out to ensure that our instruments, software and services fulfil defined requirements for functionality, reliability, accuracy and reproducibility, and support high-quality results in laboratory use.

To support this, we:

Ensure competence and clear responsibility

Our employees shall have the knowledge, training and resources needed to perform their work effectively and understand their responsibility for quality. Tasks shall be carried out in accordance with established procedures, with relevant controls and verification steps in place.

Work in a structured way throughout the product lifecycle

Development, manufacturing, delivery and support shall be managed through controlled processes. Requirements shall be defined, followed up and verified where relevant to ensure that our instruments and software perform as intended and provide value in practical laboratory applications.

Support reliable use in the laboratory

We focus on product quality, correct functionality and relevant technical support so that customers can use our solutions in a reliable, effective and appropriate way.

Handle deviations and improvements systematically

Deviations, complaints and other quality-related observations shall be handled in a structured manner so that root causes can be identified, recurring issues reduced, and improvements implemented effectively.

Meet requirements and improve continuously

We maintain and continuously improve our quality management system and work to fulfil applicable customer, statutory and regulatory requirements.

This policy provides the framework for our quality objectives and for the continuous improvement of our operations, products and services.

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BPC Instruments AB
Jing Liu, CEO