



Instrument Service Instructions

Customer Version

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Please enter the following information in order to assure that your service can be handled properly. Correct information will make the process quicker and we will be able to return your instrument faster and safer. Once entered, please print all pages, attach them together and include a copy with the instrument(s) you send for service.

Company Name

Street Address

Postal Code

City

Country

Contact Person

Phone Number

Email Address

Offer/Order Number

BPC Contact Person



What to Include in the Shipment

Main Unit

Serial Number

- - -



Placed in box

Main Unit Power Adapter (12 V DC)

Please mark the power adapter with a sticker in order to make identification easier.



Placed in box

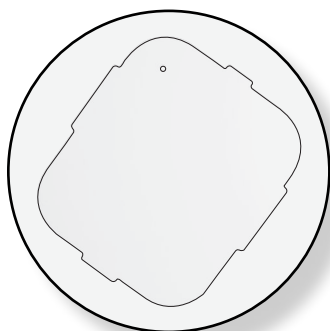
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What NOT to Include in the Shipment

The following components should NOT be included in the service shipment (nor should other components not listed under “what to include in shipment”,) unless otherwise have been agreed to with a BPC Instrument representative. Repairs and testing is not performed on additional items during service and we can not guarantee that they will not be misplaced during the service process. Furthermore, please don't use “packing peanuts” if possible to avoid.

**Detection Unit
Lid**



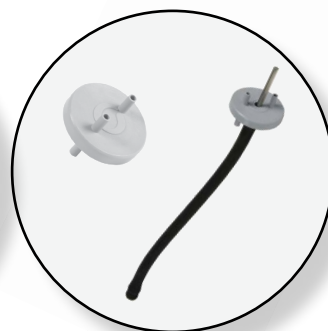
**Motors, Motor
Controller Unit
or Cables**



Network Cable



Stirrers & Lids



Bottles



**Thermostatic
Water Bath**



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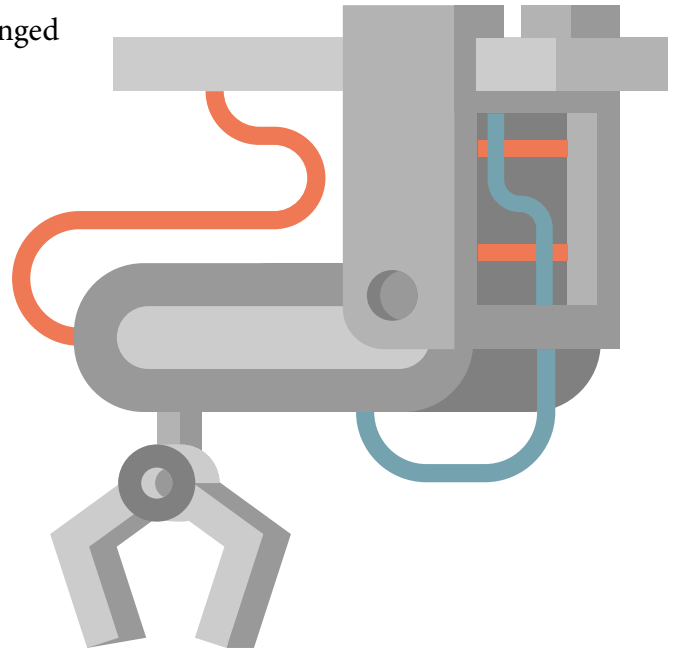
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Service Protocol

(To be filled in by service personnel)

The following components have been inspected and, where deemed required, have been replaced with new parts.

| | Pass | Modified | Exchanged |
|--------------------------------|--------------------------|--------------------------|--------------------------|
| Base Risers | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Base Plate | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Embedded Server | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Temperature Sensor | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Tubing | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Check-Valves | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Connectors, Backplate | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Connectors, Flow Cell Internal | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Connectors, Flow Cell External | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Flow Cells | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Flow Cell Holder | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Plastic Base, Lower | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Plastic Base, Upper | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Calibration | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |



Comments:

Signature: _____

Date: _____

Signature: _____

Date: _____